



MODEL STUDENT HANDBOOK AI FAQ

How does the process work and what do I need to send to ECRA AI Solutions?

Once your invoice is settled with IPA, your district will work directly with ECRA AI Solutions to begin the setup process. To get started, you'll need to provide:

- A PDF copy of each district handbook
- The PDFs must contain readable, digital text (Scanned or image-based PDFs will not work.)

How long does the process take?

You can expect a test site to be ready within five business days after submitting your district's handbooks.

I thought the Model Student Handbook was \$350, but my invoice is higher. Why?

Here's the breakdown:

- Model Student Handbook base subscription: \$350
- AI Assistant for each school: \$325 per school

For example, a district with eight schools would pay: $\$350 + (\$325 \times 8 \text{ schools}) = \$2,950$ total

How does the AI Assistant handle charts, images, and graphics?

The Assistant cannot interpret images directly. To ensure accuracy:

- Provide text descriptions for all charts, logos, or graphics.
- Or make sure the surrounding text clearly explains the visual content.

How does the AI Assistant handle dates?

Always include the year in any date reference.

- Prom is April 25, 2025 (correct)
- Prom is April 25 (avoid)

Will the Assistant translate to other languages?

Yes! The Assistant supports a wide range of languages, including Spanish, French, German, Chinese, Japanese, Korean, Russian, Portuguese, Italian, Arabic, and others.) It can:

- Detect and respond in the same language as the user.
- Translate answers into a requested language, even if the question is asked in English.



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